## Where Shall We Start?

## Statements of Work Clarify Outcomes & Approaches

- Consultants use Statements of Work (SoWs) to clarify projects
  - SoW: "the document that captures and defines all aspects of your project.
    You'll note the activities, deliverables and the timetable for the project. It's
    an extremely detailed document as it will lay the groundwork for the
    project plan." From this page, which has a nice table of full SoW elements
  - Scope: "features and functions of a deliverable needed to finish a project."
- We have a simple form to structure your thinking and agreements with clients

## Statement of Work - Sample

Local Innovation Works STATEMENT OF WORK ("SoW") [Name] ("[ Name Short]") Local Innovation Works ("LIW") Issued [Month Day], 2020 SERVICES The focus of our work will be to [Focus] Approach: Discover - current state, gaps and next steps to identify and remove constraints to profitable growth Analyze - methodical, clear thinking yielding actionable insights Design - solutions to support leadership's ability to deliver the desired results Build - enablement solutions as designed Implement - train leaders Optimize - solutions to ensure success PERSONNEL Project will be delivered by [Project Lead] with support from Sloan Value Partners team. III. PRICING & INVOICING Project Fees: . Total budget is \$XXXX - use if the client has budget available . This does not include expenses, those will be passed through at cost on an as pre-approved and incurred basis. [No expenses are expected for this project.] . Retainer is monthly and can be stopped on the first of any month, though a 90-day commitment is strongly encouraged to allow the working relationship to gain momentum. . This SoW is based on our current best estimate based on our experience and the data provided. Inevitably, complexities arise as the project unfolds but we will communicate about these in our weekly meetings to ensure there are no surprises. . Status and project management meetings will be held virtually and work conducted offsite · Client will support the development of a clear understanding of how we can help create a healthy return on your investment in our services. DELIVERABLES · Project status meeting agenda and facilitation Plan and document review are requested Confidential Page 1 of 2

Local Innovation Works VI. PLANNED SCHEDULE PLANNED Replace with unlinked paste from the planner 3/5 3/12 3/19 3/26 4/2 4/9 4/16 4/23 4/30 5/7 5/14 5/21 Project leadership support Project management support VII. GENERAL Any change to this SoW shall be subject to mutual written agreement of the parties. VIII. ACCEPTANCE The parties have so agreed: [Name] LIW Signature: Signature: Print Name: Print Name: Title: Date: Date: [xx/xx]/2020

Page 2 of 2

Confidential

-

## Elements of a Statement of Work

- Services offered what will be done
- Approach how the work will proceed
- Personnel who will do the work
- Pricing and invoicing some projects will be paid by the client
- Assumptions just to be clear
- **Deliverables** what we will deliver to mark the completion of the work
- Schedule when each step of the approach will take place as a Gantt chart
- **General provisions** anything else about the agreement
- Signatures making promises to each other

