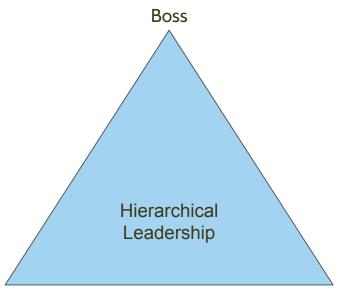
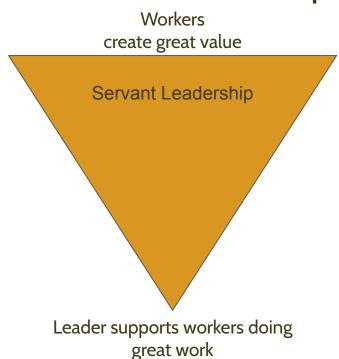
Earning Influence Deep Dive

Humane Community Leadership

Humane Leadership Starts with Servant Leadership



Workers support the boss's greatness



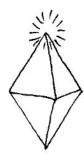
Humane leadership

is based on

Consent

Consent is Based on Your Self Leadership

Your demonstrated ability to



Develop your capabilities to perform better and contribute more.



Transcend yourself through collaboration with others.



Create goods and services, especially by delivering relevant projects.

Consent is Based on Earned Influence

Earned Influence = Relevant * Unique * Visible

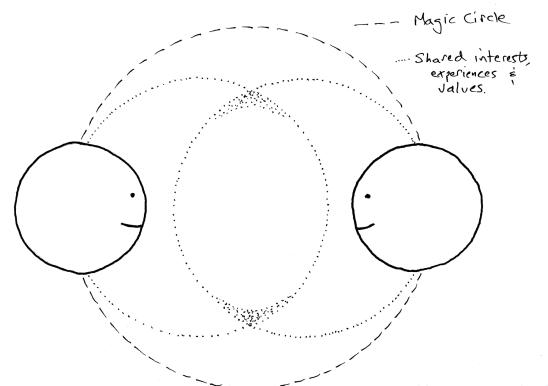
or, written as a function, P(R,U,V)

Earn influence by doing things that are relevant, unique, and visible

N.b. **Relevance** is discovered:

via the tools we have learned so far, dependency trees, Gantt charts, MECE and combinatorial thinking, root cause analysis, and, of course, experiments in improving performance.

We Earn Consent By Creating a Magic Circle



Consent is Based on Sharing

Shared respect

- Working in collaboration based on equality
- Building each other up correct privately, praise publicly

Shared goals

- Building on shared values and visions
- Shared search for truth
 - Holding our own thoughts while seeking to find the wisdom revealed by paradox and <u>dialectic</u>

Relevance Builds Trusting Relationships

So, be Curious About What's Relevant to Others

- Listen first seek first to understand...
 - Have <u>epistemological humility</u>
 - Don't think you know what you don't know
- Ask people directly don't assume or guess
- Listen closely for the other person's questions and needs
- What questions are key to this moment and person/group?
 - o Read the room again and again

Relevance Builds Trusting Relationships

So, be clear

- On topic
 - Answer questions clearly before introducing anything new
 - Ask, "Does that answer your question?"
 - Agenda = a set of questions
- Realistic
 - About other's agenda, capacity, and personal needs
 - Give each question its space

Relevance Builds Trusting Relationships

So, be constructive

- Assume the best in ourselves and others
- Doubt your doubts
- Be principled
 - Exhibit integrity, honesty & reliability
 - Avoid talking about people who are not in the room
 - Hold confidential information very closely
 - Focus on serving the mission and team
 - Offer compassion and accountability

Earn Influence by Being Unique

Bring your unique gifts by being

- Knowledgeable
- Skillful
- Resourceful
- Creative
- Authentic

Earn Influence by Being Visible

- Show up
- Speak up
- Shut up
 - Use the power of silence
 - Think of <u>WAIT</u> why am I talking?